What is the project and who is it for?

Suv kerak — for businesses engaged in the delivery of drinking water a1> intended management system for businesses involved in the delivery of drinking water.

Goal:
Accept orders → Assign to courier → Deliver a1>monitoring the process → accounting and managing cash book accounts.

The main purpose of this guide — simple, in a simple, clear, and precise manner. Each section contains only the information needed in practice..

About the structure of the Suv kerak project

There is an application organized by roles, and each user, based on their role, works only through the applications that apply to them.

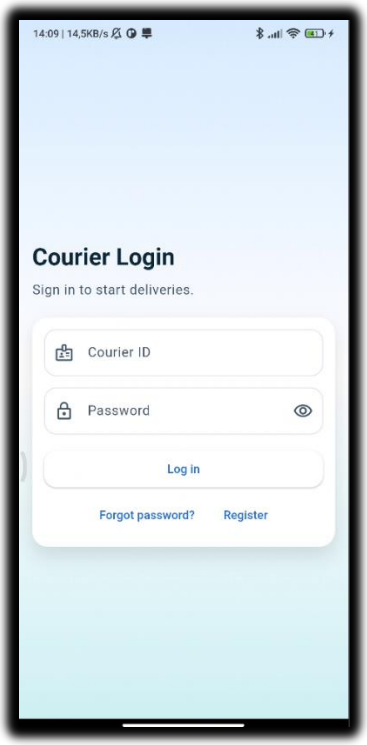
Courier app

Courier add-on— Intended for a user assigned by the boss or manager.

In this application:

- Orders combined for courier;
- Account of delivered and undelivered orders;
- cash register;
- Water and tariffs are calculated..

The procedure for using the Courier application is described in detail below.



Courier application

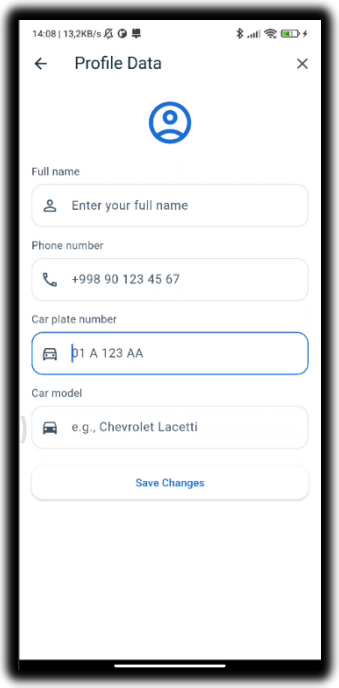
Introduction:

If you have already registered and have your ID and password, fill in the appropriate fields and click the "Log In" button.

If you haven't registered yet, the BOSS user (the water distribution business owner) needs to add the courier to their business. To do this, the BOSS user must provide the courier with a registration link. Through this link, you are redirected to the "@suv_kerak_bot" bot and send it the following message (ID and password):



Fill out the profile



On this page, the courier enters their information.

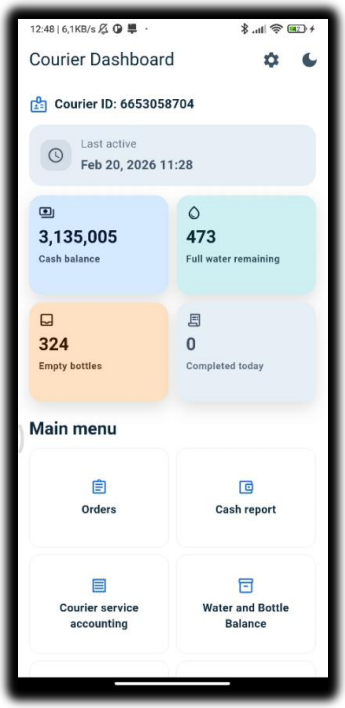
Full name – to be entered.

Phone number - enter the phone number.

Vehicle license plate number - inserted.

Car model - to be entered.

Main menu



Personal account information at the top of the main menu.

and:

Cash on hand- of this courier in the system

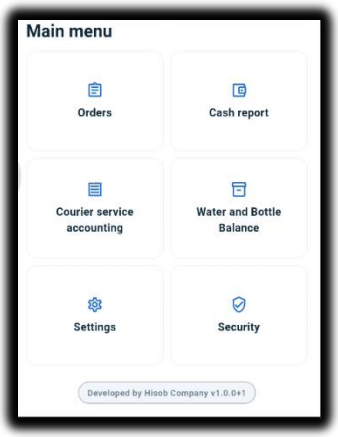
Displays the amount of the cash balance..

Full water residue – The amount of water residue on the surface of this courier's machine..

Empty barrels – The amount of residue on the sides of this courier's vehicle..

Orders completed today – This courier's delivery today

It means the number of orders.



Orders - This section contains the complete set of all activities and reports related to orders.

Cash Report - This section contains the cash receipts and disbursements and the complete set of all related accounting entries.

Courier Service Accounting - This section contains the courier service and all related accounting transactions.

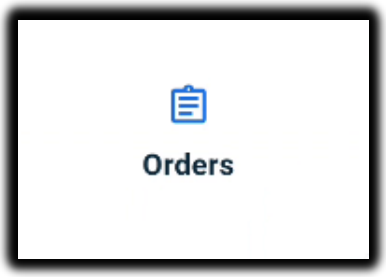
Water and Tariff Accounting - This section contains the complete set of operations related to the accounting of water-filled tanks and tariffs, including all associated revenue and expenditure.

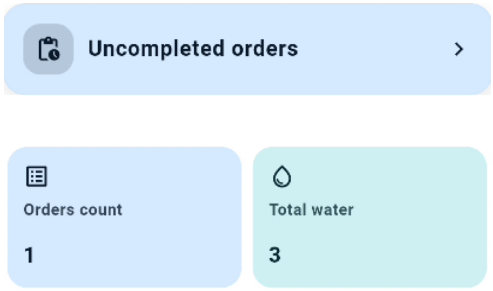
Settings - In this section, you can view and change the app's language, appearance, and profile information.

Security - In this section, you can change the app password and get links to share the app..

Orders

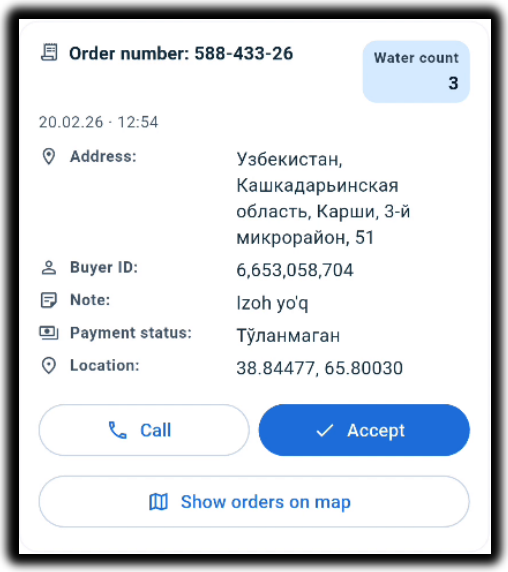
In the Orders section, you can access information on unfulfilled orders, orders fulfilled today, order creation, periodic reports of fulfilled orders, and periodic reports of shipments assigned to couriers..





Unfulfilled orders:

When you click on the "Unfulfilled Orders" entry, the number of unfulfilled orders and the total number of waters that need to be delivered are displayed.



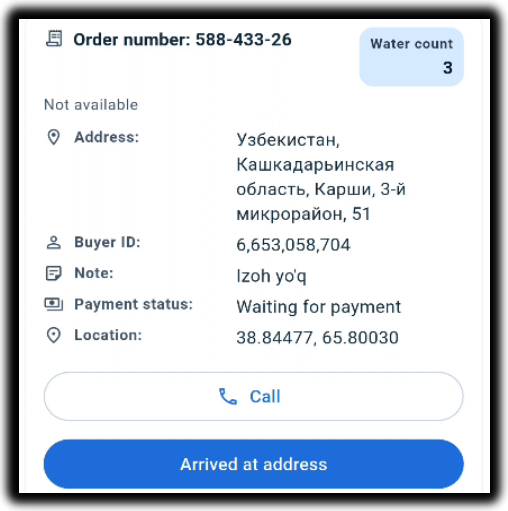
Unfulfilled orders – are of two types:

1. Locationless order – this is an order that the boss or manager adds via a phone call or Telegram group, and it does not appear on the map.

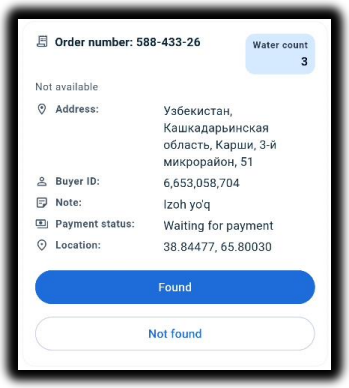
2. Location-based order – these orders are added through the client application and appear on the map..

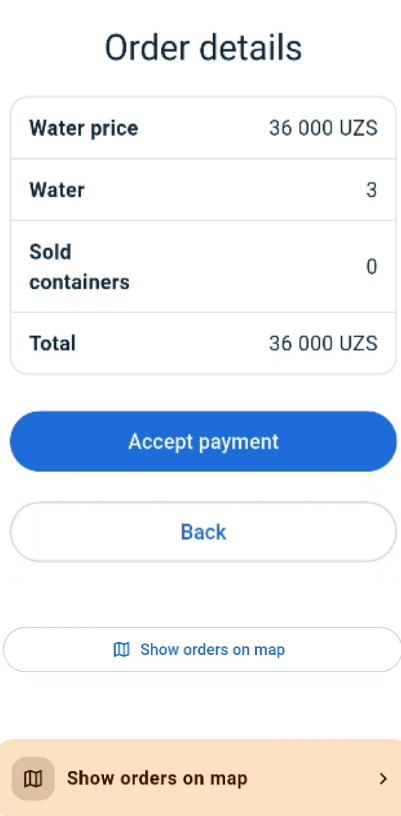
Locationless order

To accept an order without a location, press the **"Accept"** button in the image. (If the address is unclear, press the **"Call"** button and ask the customer to confirm the address.)



After arriving at the address, press the **"I've arrived at the address"** button. If the address is still unclear, press the **"I couldn't find the address. I'll call the customer"** button is pressed to get further clarification from the customer. When the address is found, the **"I found the address"** button is pressed and the order is submitted.



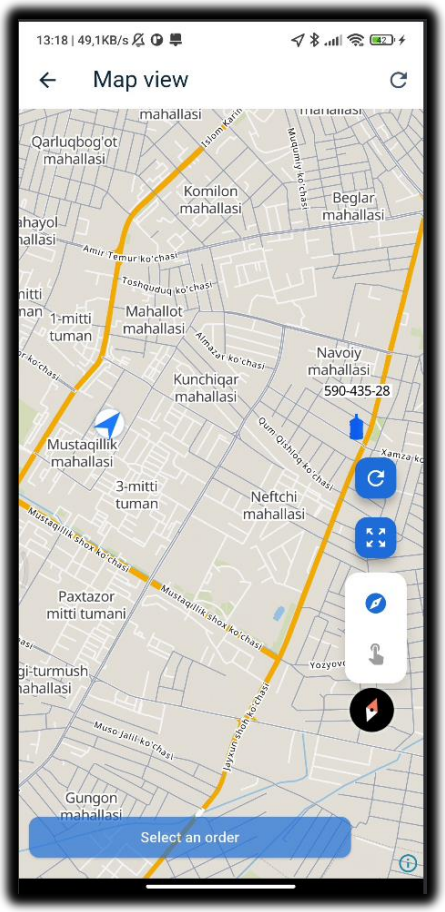


Payments are accepted after the order is placed (if paid online, the "Total" column will be zero "0" and the "Payment Status" will read "Paid Online," and no payment will be accepted).

" After the "**Accept Payment**" button is pressed, the payment amount is added to the cash balance, the number of bottles is subtracted from the water stock. If a case has been sold, the case balance does not decrease; if a case is unsold (i.e., returned), its balance increases by the number of bottles sold. These operations are performed automatically without human intervention..

View orders on the map:

When you click on "View Orders on Map," a map opens in the interface, and the orders you need to fulfill appear as icons on the map, with the order number displayed at the top. When you click on this icon, the delivery address, distance, and number of water deliveries are displayed at the top of the map.



Accepting location-based orders on a map

The courier clicks on the nearest order icon and retrieves the delivery distance, water volume, and address.

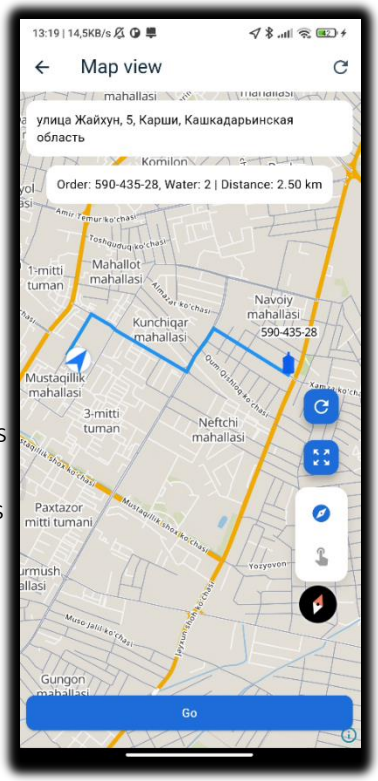
This means that the order has not yet been accepted. will be. Press the "Let's Go" button.

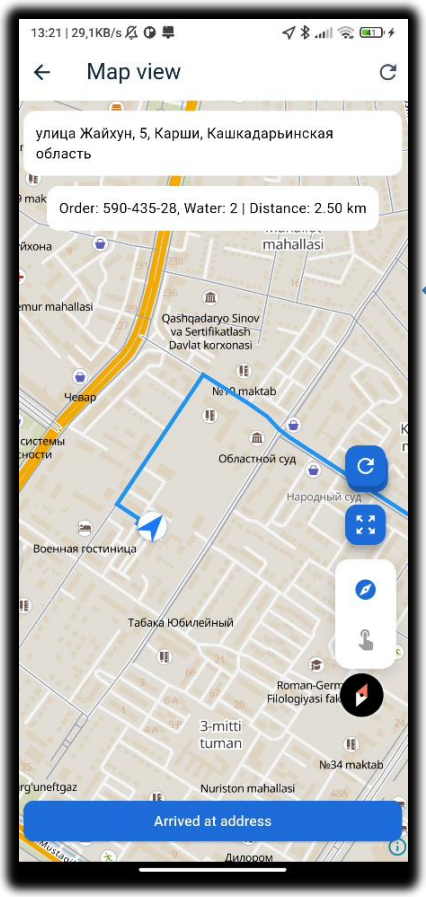
In this case, the order is considered accepted.

Di, this order is on a different map. It is not

visible to couriers. At that moment, to the customer Order accepted by courier

what was done and the courier's route of movement The online translocation begins to appear. This order will remain in effect until it is completed. The courier cannot accept new orders and The order is in the "in transit" status with the courier. is considered attached.





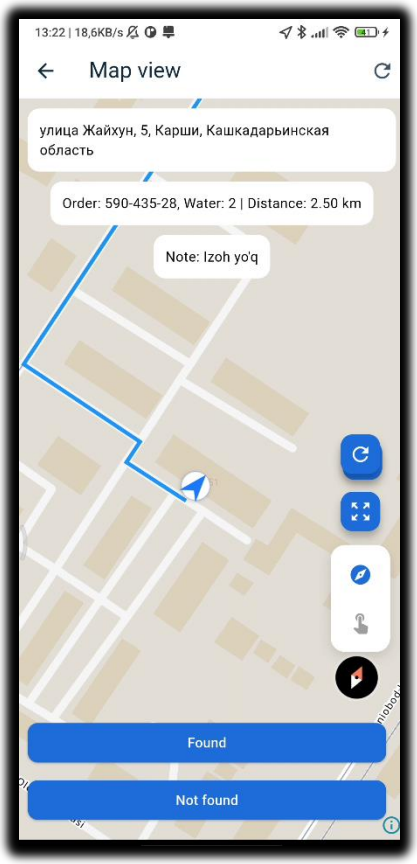
Arrival at the destination

When you arrive at the destination, the interface in this picture automatically...

will be displayed. If automatic this

If the interface doesn't appear, in the image below

Press the "I've arrived" button.!



Finding the point of descent:

The water discharge point in the picture

To find the exact answer, look for the exact one in the explanation.

It can be found via instructions. If

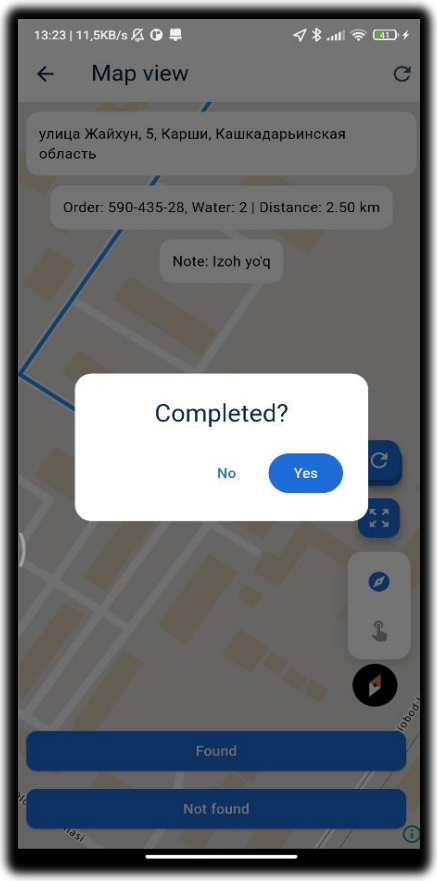
If it's still not possible to find, then

I couldn't find the address, to the client

The "I'll call" button is pressed and

Automatically to the customer's phone number

The wire is knocked.

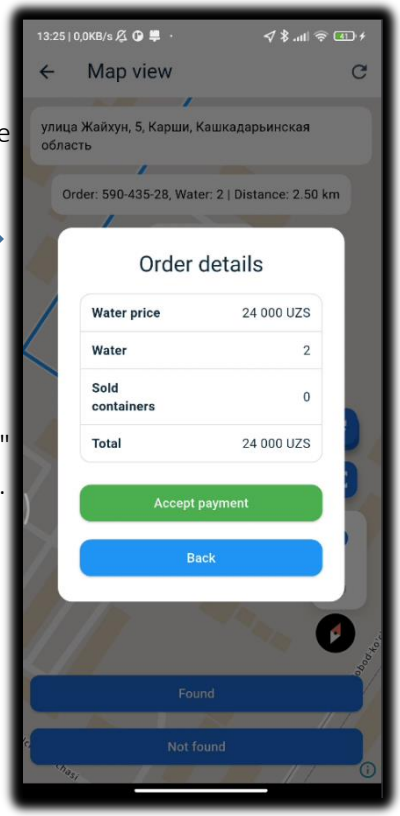


Accepting order payments:

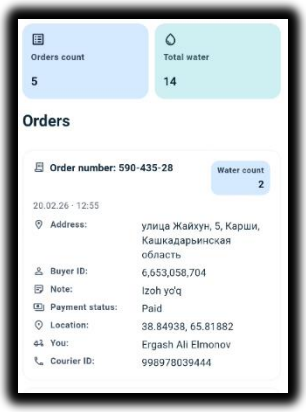
When the "I've found the address" button is pressed, the system A prompt from the courier: "Have you placed the order?" sends. In this case, the courier delivers the water or The absence is taken into account. The water has been delivered.

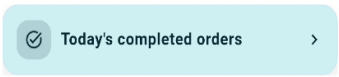
If so, the "Yes" button is pressed and in the interface Payment information will be displayed.

If the payment was made online by card "Total:" The payment amount will be "0" zero som. If the courier placed the order with cash payment. "Total:" displays the payment amount on the payment page. Courier Receives the specified amount from the customer and clicks the "I have received payment" button. After the order is placed, payments are accepted (**if paid online, the "Total" column will be zero "0") and the "Payment Status" will read "Paid Online" and no payment will be accepted).**



" After the "Accept Payment" button is pressed, the payment amount is added to the cash balance, the number of bottles is subtracted from the water stock. If a case has been sold, the case balance does not decrease; if a case is unsold (i.e., returned), the case balance increases by the number of bottles sold. These operations are performed automatically without human intervention. The order delivery process ends here. The courier can then accept the next order from the map to execute it.



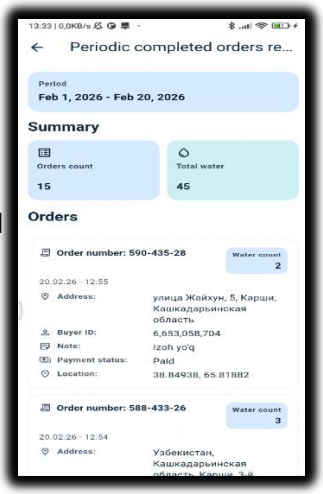


<u>Orders completed today:</u>

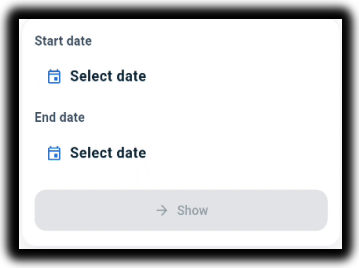
On the "Orders Fulfilled Today" text

When clicked, today's completed orders

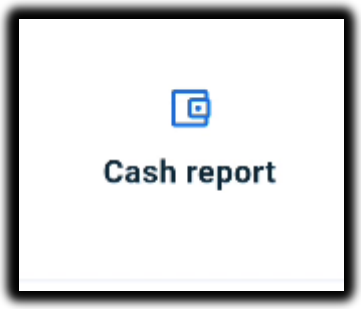
The number and volume of delivered waters are displayed. Below, the detailed information for these orders is shown..



Periodic Report on Fulfilled Orders

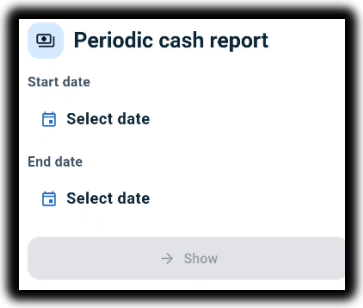


In the **Periodic Report on Fulfilled Orders –** section, you can view the number of fulfilled orders and the volume of water delivered, and you can also review the detailed data for this report. You need to select the start and end dates of the report period and click the "Show" button. As a result, the report's detailed information will be displayed.



<u>Cash report</u>

<u>In the Cash Report section, you can view the periodic cash report and the list of online payments.</u>

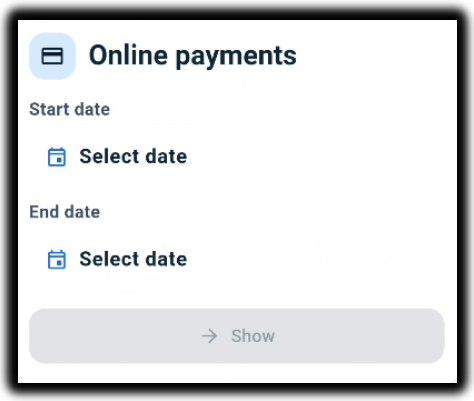


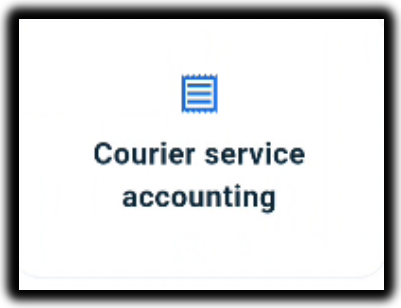
Periodic cash report

In this section, you can find detailed information about the cash income and expenditure accounting between the beginning and ending periods, as well as the opening and closing balances.

List of online payments

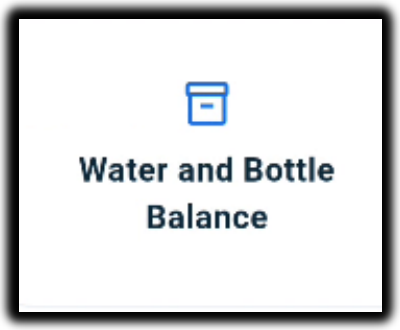
On the Online Payments list page, if the business is integrated with payment organizations to pay for delivered water and a payment has been made, you can view those payments within the specified date range. To do this, select start and end dates and click the "Show" button. If any payments exist, the online payments list will be displayed.





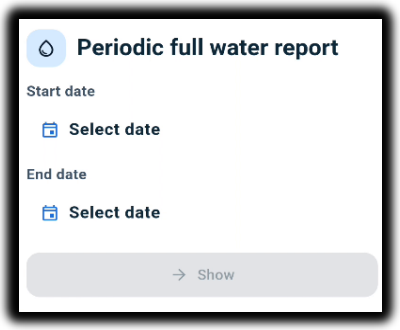
Billing for courier and water delivery service

In this section, you can view in detail the calculations and balances for water delivery (courier) services with the Boss (owner of the water delivery business) for a specific period. Start and end dates are selected and the "Show" button is pressed. As a result, the settlement results are returned.



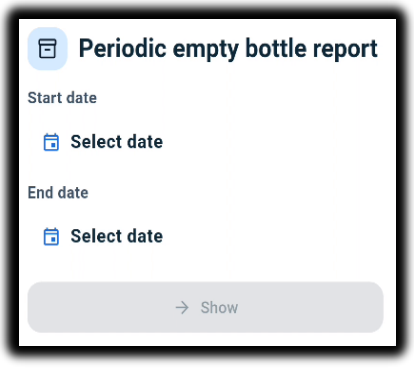
Account of Waters and Streams

In this section, you can view the records of waters and tariffs over a specific time period. When you enter this section, you will see the following interface.



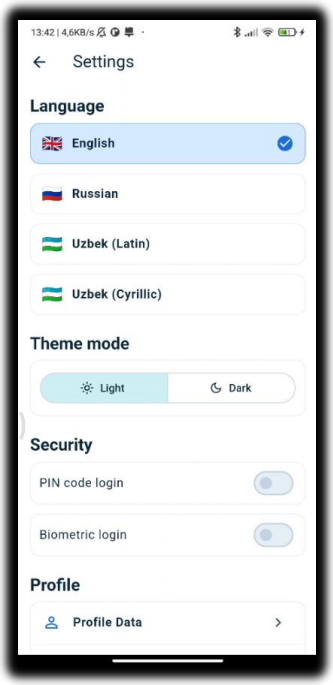
Periodic accounting of water-filled tanks

In this section, you can find detailed information about the inflow and outflow calculations and the opening and closing balances for the period between the start and end dates.



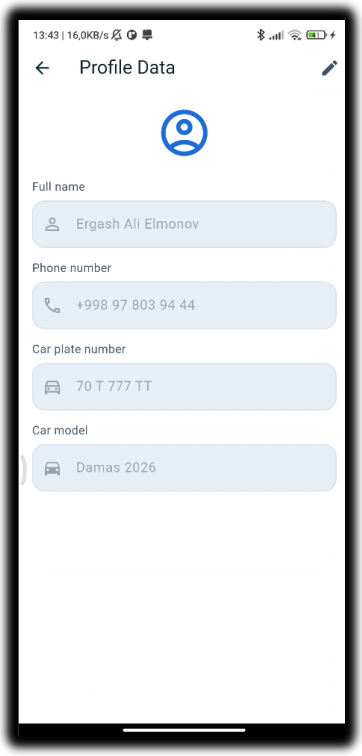
Tara's periodic report

In this section, you can find detailed information about the income and expense calculations for the periods between the beginning and the end, as well as the opening and closing balances.



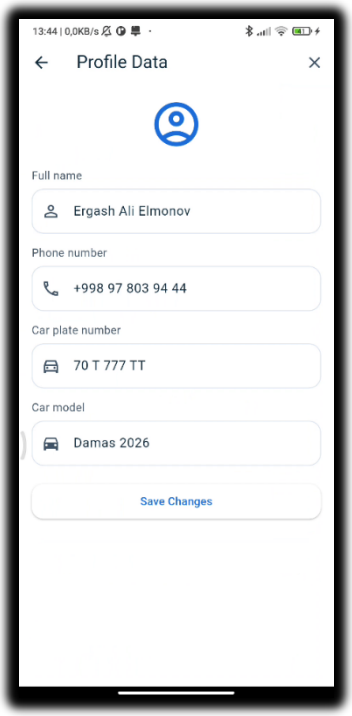
Complaints

In this section, you can change the app's language and switch the interface to dark or light mode. You can also configure access methods to the app via PIN code or biometric data.



Profile information

Here you can view and edit the courier's existing profile information. Profile data includes the courier's full name, phone number, vehicle's license plate number, and make/model..

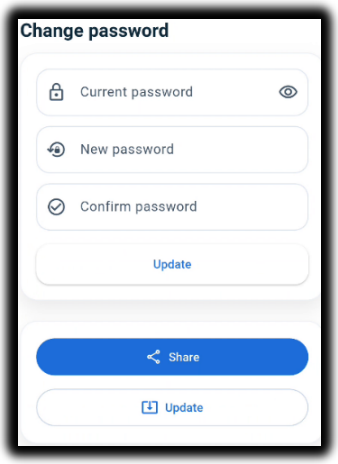


Update data

To update this information, click the pencil icon in the top right corner of the page, make the necessary changes, and click the "Save Changes" button below. A notification that the data has been saved to the database will appear below.

Security

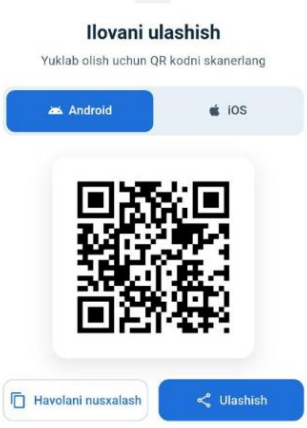
In this section, you can change the app's login password, share the app, review the privacy policy, and view the public offer.



Change password

To do this, enter the current password, then enter the new password twice in the lower fields. When the "Update" button is pressed, the confirmation message "Password successfully updated" should appear..

Share



To share the app, press the "Share" button. The "Android" and "iOS" buttons that appear will let you select the one you need, and you can copy the generated QR link or text link or distribute it via your chosen messengers.